

Effective September 14, 2018, pursuant to Oklahoma rule 165-57-7-1, Securus Technologies, LLC (“Securus”) will no longer file this Price List with the Oklahoma Corporation Commission. Securus will update this information on its internet site so the Price List is kept current.

OKLAHOMA

INTEREXCHANGE TELECOMMUNICATIONS PRICE LIST

OF

Securus Technologies, LLC

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Carrollton, Texas 75007
Telephone: 972-277-0300
Facsimile: 972-277-0416

This price list contains the descriptions, regulations, and rates applicable to the furnishing of correctional interexchange telecommunications services provided by Securus Technologies, LLC within the State of Oklahoma. Copies may also be inspected during normal business hours at the Company’s principal place of business at 4000 International Parkway, Carrollton, Texas 75007.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Incarcerated Calling Services that are not included in the per-minute charges assessed for individual calls.

Authorized Fee – A government authorized, but discretionary, fee which Securus must remit to a federal, state, or local government, and which Securus is permitted, but not required, to pass through to Consumers. An Authorized Fee may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

Authorization Code - A pre-defined series of numbers to be dialed by the Incarcerated User or Authorized User upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided.

Automated Payment Fees – Credit card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk.

Authorized User - A person, firm, partnership, corporation, or other entity who is authorized by the Correctional Facility to be connected to and utilize the Company's services under the terms and regulations of this price list.

Average Daily Population (ADP) - The sum of all incarcerated persons in a facility for each day of the preceding calendar year, divided by the number of days in the year.

Collect Calling – An arrangement whereby the called party takes affirmative action clearly indicating that it will pay the charges associated with a call originating from an ICS Telephone.

Commission - The Oklahoma Corporation Commission unless otherwise clearly indicated by the context.

Company or Carrier - Refers to Securus Technologies, LLC unless otherwise clearly indicated by the context.

Correctional Facility - Used throughout this price list to refer to any place designated by law for the incarceration of persons held in custody under process of law or under lawful arrest, including a facility for the detention of juveniles. A Jail or a Prison.

Consumer – The party paying a Provider of Incarcerated Calling Services.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Debit Calling – A presubscription or comparable service which allows an Incarcerated Person, or someone acting on an Incarcerated Person’s behalf, to fund an account set up through a Provider that can be used to pay for Incarcerated Calling Services calls originated by the Incarcerated Person.

Incarcerated Person – A person detained at a Jail or Prison, regardless of the duration of the detention.

Incarcerated Calling Service (ICS) – A service that allows Incarcerated Persons to make calls to individuals outside the Correctional Facility where the Incarcerated Person is being held, regardless of the technology used to deliver the service.

ICS Telephone – A telephone instrument, or other device capable of initiating calls, set aside by authorities of a Correctional Facility for use by Incarcerated Persons.

Incarcerated User - A person incarcerated in a facility serviced by the Company who is authorized by the Correctional Facility to be connected to and utilize the Company's services under the terms and regulations of this price list.

Jail – A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to incarceration for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county, or regional Incarcerated Persons; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

Live Agent Fee – A fee associated with the optional use of a live operator to complete Incarcerated Calling Services transactions.

Local Message Charge (LMC) – The charge that applies for a completed telephone call that is made when the calling station and the stations to which the connection is established are both within the same local calling area.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Mandatory Tax or Mandatory Fee – A fee that a Provider is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

Paper Bill/Statement Fees – Fees associated with providing customers of Incarcerated Calling Services an optional paper billing statement.

Pay Telephone Charge – The charge that applies for use of the Company's equipment.

Per-Call, or Per-Connection Charge – A one-time fee charged to a Consumer at call initiation.

Prepaid Balance – A balance that is established with an initial payment by an Incarcerated User or Authorized User for Prepaid Service. Charges are deducted from the Prepaid Balance on a per minute, real time basis.

Prepaid Calling – A presubscription or comparable service in which a Consumer, other than an Incarcerated Person, funds an account set up through a Provider of Incarcerated Calling Services. Funds from the account can then be used to pay for Incarcerated Calling Services, including calls that originate with an Incarcerated Person.

Prepaid Card – A card issued by the Company which provides the Incarcerated User or Authorized User with a Prepaid Balance, an Authorization Code, and instructions for accessing the Company's services. The Incarcerated User or Authorized User purchases usage on a set prepaid basis.

Prepaid Collect Calling – A calling arrangement that allows an Incarcerated Person to initiate an Incarcerated Calling Services call without having a pre-established billing arrangement and also provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Incarcerated Calling Services for future calls from the same Incarcerated Person.

Prepaid Service – A service whereby the Incarcerated User or Authorized User accepts responsibility for advance payment of the charges for use of the Company's service. Service is accessed via a toll-free access number or other access dialing sequence.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Prison – A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of Incarcerated Persons are post-conviction or are committed to incarceration for sentences of longer than one year.

Provider of Incarcerated Calling Services, or Provider – Any communications service provider that provides Incarcerated Calling Services, regardless of the technology used.

Responsible Party – The party liable for the payment of charges for calls placed using services of the carrier. For Collect Calls, the Responsible Party is the party who has accepted the call placed by the Incarcerated Person.

Securus – Refers to Securus Technologies, LLC

Site Commission - Any form of monetary payment, in-kind payment, gift, exchange of services or goods, fee, technology allowance, or product that Securus may pay, give, donate, or otherwise provide to an entity that operates a correctional institution, an entity with which Securus enters into an agreement to provide ICS, a governmental agency that oversees a correctional facility, the city, county, or state where a facility is located, or an agent of any such facility.

Subscriber – The Correctional Facilities to which Securus provides the services specified in this price list.

V & H Coordinates – Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Securus

Securus' services and facilities are furnished to Correctional Facilities for Incarcerated Person communications originating and terminating within the State of Oklahoma under terms of this price list.

Securus installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. Securus may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Securus network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this price list.
- 2.2.2 Securus reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or Consumer is using service in violation of provisions of this price list, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this price list are directly controlled by Securus and the Subscriber may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.3 Use**

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

The liability, if any, of the Company arising out of or in any way connected with any defect, error, omission, delay, interruption, suspension, or other failure in connection with furnishing service or facilities shall, unless otherwise provided in the schedules, be in an amount not in excess of the charge for the service or facility involved for the period during which the defect, error, omission, delay, interruption, suspension, or other failure continues.

2.5 Installation

Service is installed upon mutual agreement between the Subscriber and the Company. The service agreement does not alter rates specified in this price list.

2.6 Terminal Equipment

The Company's facilities and service is used with or terminated in Company-provided pay telephone equipment and communications systems. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.7 Interconnection

Service furnished by Securus may be connected with the services or facilities of other carriers. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the subscriber.

2.8 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.9 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Subscriber, or to the failure of channels, equipment or communications systems provided by the Subscriber, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Subscriber to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Subscriber. Before giving such notice, Subscriber shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Subscriber and connected to Carrier's terminal.

2.10 Billing and Payment for Service**2.10.1 Responsibility for Charges**

The called party that accepts a collect call is responsible for payment of all charges for services.

2.10.2 Payment for Service

All charges due by the Responsible Party are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Responsible Parties' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.10 Billing and Payment for Service, (continued)****2.10.3 Disputed Charges**

In the event of a dispute between the Responsible Party and the Company regarding charges billed by the Company, the Company will investigate the particular case and report the results thereof to the Responsible Party. During the period that the disputed amount is under investigation, the Company will not pursue any collection procedures or assess late fees with regard to the disputed amount. The Responsible Party shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service as set forth in Section 2.15 and 2.16.

In the event the disputed charges are not resolved, the Company shall inform the Responsible Party that the Responsible Party may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Responsible Party with the following information:

Oklahoma Corporation Commission
Consumer Services Division
P.O. Box 52000-2000
Oklahoma City, Oklahoma 73152-2000
(405)521-2331
(800)522-8154

2.10.4 Return Check Charge

The Company reserves the right to assess a return check charge of \$15.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Oklahoma state law.